

## IMPORTANT INFORMATION for AKYL TRANSPORT SERVICE

### 1. Pick-up Timing

- Please adhere to this timing for the smooth operation of the shuttle bus service.
- Further details on the designated pick-up and drop-off locations will be provided in the confirmation email upon successful application.

<b>Morning: MRT Stations to AKYL</b> Students are required to be at the MRT stations by the stipulated time.		
No.	Pickup Location	Pickup Time
1	Choa Chu Kang MRT Station	7:30am
2	Woodlands MRT Station	7:30am
3	Tampines MRT Station	7:30am
4	Sengkang MRT Station	7:30am
<b>Afternoon: AKYL to MRT Stations</b> Parents are required to be ready at the MRT stations by the stipulated time to pick-up their child(ren) from the MRT stations.		
1	Choa Chu Kang MRT Station	1:15pm
2	Woodlands MRT Station	1:15pm
3	Tampines MRT Station	1:15pm
4	Sengkang MRT Station	1:15pm

### 2. Service Details and Reminders:

#### 2.1. Punctuality:

- Repeated tardiness without valid reason (more than three occurrences in a month) may result in forfeiture of your child's seat allocation. Notice will be provided before any action is taken.

#### 2.2. Safety and Support:

- Each bus will have a dedicated attendant to ensure safety and supervision. Bus attendants are authorized to enforce safety measures when necessary.
- Students must observe safety rules while on the bus, such as remaining seated and wearing seat belts at all times, except when boarding and alighting.



# Arqam Kids and Youth Learning (AKYL) Free School Transport Services



- Students may be required to wear designated bus tags, lanyards, or identification markers for verification and safety purposes.
- AKYL reserves the right to conduct boarding verification checks before departure.

## **2.3. Pickup and Dropoff Procedures:**

- The shuttle service operates on a fixed schedule. If your child misses the scheduled pickup, arranging alternative transport arrangements will be your responsibility.
- The shuttle service operates on a fixed schedule. If your child misses the scheduled pickup, parents/guardians are responsible for arranging alternative transport arrangements.

## **2.4. Authorised Pick-up Person:**

- Students will only be released to authorised pick-up persons indicated in the Indemnity Form, unless otherwise communicated to AKYL in advance.
- Parents/guardians are responsible for ensuring timely pick-up of their child(ren) at the designated drop-off point.
- Repeated late collection pick-ups of your child may affect continued eligibility for the shuttle service.

## **2.5. Seating Availability and Route Changes:**

- Transport seat allocation is subject to availability and operational considerations.
- AKYL reserves the right to adjust routes, pickup points, or transportation arrangements where necessary.

## **2.6. Personal Belongings:**

- Students are responsible for their personal belongings. AKYL will not be responsible for items lost or left behind on the bus.

## **2.7. Service Suspension or Emergency Situations:**

- Notifications of service suspension will be sent at least one hour before the scheduled pickup time whenever possible.
- In the event of traffic delays, vehicle breakdowns, or emergencies, parents will be informed through the official communication channels as soon as possible.

## **2.8. Communication:**

- We value your feedback and may revise the service based on evolving needs. Changes will be communicated promptly.

## **2.9. Behaviour Compliance:**

- Persistent violations of safety or behavior rules may result in suspension or termination of the service.



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### Free School Transport Services



- Persistent violations of safety guidelines or behavior rules may affect continued eligibility for the shuttle service.